

GENERAL TERMS & CONDITIONS OF THE ANTHROPOLOGY EDGE

1. DEFINITIONS AND SCOPE

- 1.1 "Company" refers to The Anthropology Edge, registered in the Netherlands.
- 1.2 "Client" refers to the contracting party.
- 1.3 These terms govern all services offered by the Company, unless otherwise agreed in writing.

2. FORMATION OF AGREEMENT

- 2.1 An Agreement comes into effect when the Client accepts a proposal, or when services are initiated.
- 2.2 For international Clients, explicit awareness that these terms apply must be demonstrated.

3. SERVICES

- 3.1 Services may include anthropological consultancy, research design, fieldwork, data analysis and reporting as outlined in the proposal.
- 3.2 Changes or additions to scope must be agreed in writing.

4. FEES AND PAYMENT

- 4.1 Fees are based on the proposal and invoiced according to its terms.
- 4.2 Unless otherwise stated, payment is due within 30 days of invoice.
- 4.3 Applicable taxes, travel costs, and other charges are additional.

5. CLIENT RESPONSIBILITIES

- 5.1 The Client shall provide access to information and cooperation needed for timely delivery.
- 5.2 Delays caused by the Client may result in adjusted timelines and additional costs.

6. CONFIDENTIALITY & DATA PROTECTION

- 6.1 Both parties will treat all exchanged proprietary or personal data as confidential.
- 6.2 Any processing of personal data will comply with applicable privacy laws.

7. INTELLECTUAL PROPERTY

- 7.1 The analysis, reports, and deliverables remain the IP of the Company unless otherwise contractually assigned.
- 7.2 The Client may not reproduce or share Company materials without written consent.

8. LIABILITY

- 8.1 The Company's liability for direct damage is capped at the invoice amount.
- 8.2 Liability for indirect or consequential damage is excluded, subject to reasonableness rules.
- 8.3 Provisions that place unreasonable burden on the Client may be void under Dutch law.
- 8.4 The Client retains full responsibility for the application, consequences, and impact of all interventions, transformation processes, or coaching services provided by the Company.
- 8.5 The Company operates in a non-directive, systemic consulting role and does not assume liability for how insights, recommendations, or facilitation are used within the Client's organization.

9. FORCE MAJEURE

9.1 Neither party is liable for delays or failures caused by unforeseeable events beyond control (e.g. strikes, natural disasters).

9.2 Services will resume as soon as circumstances allow.

10. TERMINATION

10.1 Either party may terminate with reasonable notice. Outstanding work and fees remain payable.

10.2 Termination does not affect accrued rights.

10.3 Cancellation of a confirmed assignment is only possible up to one month prior to the scheduled start date.

10.4 If cancellation occurs less than one month before the start date, the full agreed fee remains payable, unless explicitly agreed otherwise in writing.

11. AMENDMENTS

11.1 The Company may amend these Terms, but must notify Clients in plain language in advance.

11.2 Clients may terminate services if amendments are deemed unreasonable.

12. COMPLAINTS

12.1 Complaints must be submitted in writing promptly-ideally within 14 days of the relevant event.

12.2 The Company will respond within a reasonable timeframe.

13. GOVERNING LAW AND DISPUTE RESOLUTION

13.1 These Terms and the Agreement are governed by Dutch law.

13.2 Disputes will be settled by Dutch courts unless both parties agree to arbitration.